

Aurora app

A free domestic and family violence smart phone support tool

What is the Aurora app?

Aurora is a free smart phone app for people experiencing domestic and family violence in NSW. It is an accessible way of finding information, support and services about domestic violence in NSW.

What information does the Aurora app provide?

The app includes information about the signs of domestic and family violence and who to contact for help.

Aurora identifies available support services in NSW. These include emergency services and accommodation options, as well as the Domestic Violence Line - **1800 65 64 63** for people who need urgent assistance or advice.

The app also provides possible pathways and support services for children and young people growing up in violent homes.

Who is the Aurora app for?

The app provides guidance for people who are unsure if they are experiencing domestic and family violence.

It can also help people who have recently left a violent relationship or people currently in a violent relationship.

The app also helps people who are concerned about a friend or family member in a violent relationship.

Is there an emergency services feature within the Aurora app?

Aurora includes an icon to call 000 in the case of an emergency.

An icon to call the NSW Domestic Violence Line is also included.

Aurora has a unique icon 'Message Friends' which allows the user to message up to five friends or family members if they need help.

Why was the Aurora app developed?

The app was developed to make information and support services relating to domestic and family violence in NSW more readily available.

Aurora allows people to access information safely and quickly from a personal smart phone at any time.

The app was developed in response to evidence that the vast majority of violence against women and girls occurs within their homes. And often women flee their home with only their immediate personal belongings, including their smart phone.

Research also shows smart phone technology can be effective in regional and rural areas where women don't always have access to a computer, but they often own a smart phone.

Who developed the Aurora app?

The app was developed by the NSW Government along with domestic and family violence experts including the NSW Police Force, the NSW Women's Refuge Movement and Women NSW.

How can I download the Aurora app?

iPhone users should go to Apple iTunes Store to download the app. Android users should visit the Google Play Store. To find the app quickly use 'aurora domestic violence' as the search term.

Alternatively, if you have a QR code scanner on your smart phone, you can scan the QR code below to download the Aurora app.



How much does the Aurora app cost?

Aurora is free to download.

What safety precautions should be undertaken whilst downloading or using the Aurora app?

Users downloading Aurora should ensure that they have their own personal iTunes or Google Play account, which only they have access to.

We also suggest the user downloads and uses the app in a safe place, away from the perpetrator.

The app provides further information on safely using mobile phone and internet devices to ensure the privacy and safety of the user.

Why is domestic and family violence such an important issue?

One in three Australian women has experienced physical violence during their lifetime, and nearly one in five has experienced violence by a current or previous partner.

Tragically, one woman is killed every week by a current or former partner in Australia.

Australian studies indicate that domestic and family violence contributes more to death, ill health and disability among women who are under 45 years of age than any other factor, including smoking and obesity.

The NSW Government is committed to tackling violence against women and the app is just one example of the work we are doing as part of the domestic and family violence reforms.

Where can I get more information or support?

To speak to someone about domestic and family violence in NSW call **1800 65 64 63** or visit www.domesticviolence.nsw.gov.au

For those living outside of NSW, call the National Sexual Assault, Family and Domestic Violence Counselling Line on 1800 737 732.

If it is an emergency, always call 000.